

Message: RE: closing a client in the new ATA system

✉ **RE: closing a client in the new ATA system**

From conniependley@wholekidsoutreach.org
To Kraft, Emily
Cc
Journal Recipients Emily.Kraft@oa.mo.gov
Date Tuesday, April 4, 2017 10:55 AM

 **image001.png** (35 Kb HTML)

Emily

It still will not let me do a discharge on the client. I have selected the "Client Left program before delivery" on the Birthing Outcome Form and the EPDS has the box marked "client left program before delivery" also. So when I went in to discharge her this is the message I get. It is still asking me to fill out the Birthing Outcome and EPDS forms. After I select the Intake Date the message below shows up and I can't go any further.



From: Kraft, Emily [mailto:Emily.Kraft@oa.mo.gov]
Sent: Monday, April 03, 2017 3:57 PM
To: conniependley@wholekidsoutreach.org
Subject: Re: closing a client in the new ATA system

Hi Connie - Both the Birthing Outcome form and the EPDS have an option for "Client discharged before delivery". Selecting those should allow you to then enter a discharge form.

Sent from my iPhone

On Apr 3, 2017, at 2:29 PM, "conniependley@wholekidsoutreach.org" <conniependley@wholekidsoutreach.org> wrote:

Emily

I don't know if anyone mentioned this to you but I seem to have a problem closing a client from the ATA database. There is a client that has moved to another state-she is still pregnant-so I was getting ready to close her but the database will not let me because I don't have an Birthing Outcome and/or EPDS done on her. I will never get these forms done because she has left before she has the baby so therefore I can't close her from the system. What do you want me to do regarding this?

Thanks

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